“HXR-NX3” and “HXR-NX3/1” System software update

Windows

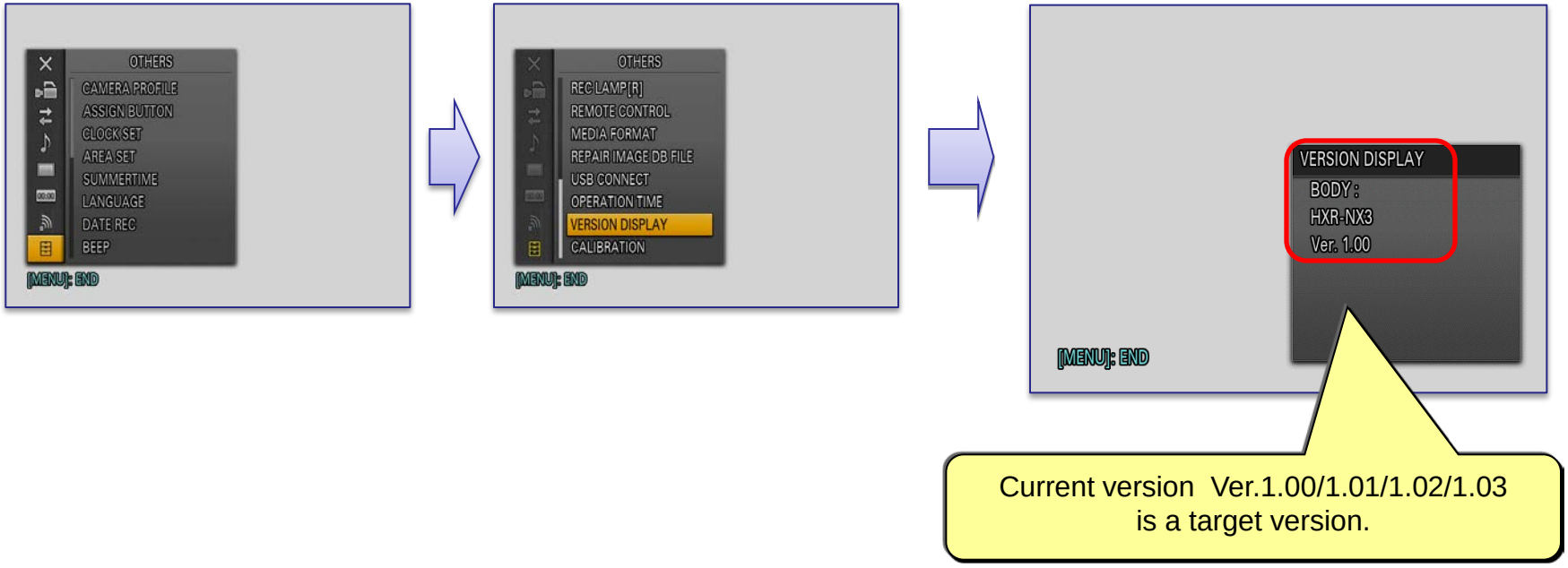
Mac

2015/11/26

Update “HXR-NX3” and “HXR-NX3/1” system software

Confirming if the unit is applicable (Version Check)

Select [Menu] → [OTHERS] → [VERSION DISPLAY] on the camera.
The system software version is displayed. Check if “BODY” version is “Ver.1.00” ~ “Ver.1.03”.



Preparing system software update

Please prepare the following items in addition to your camera.

System requirements for a computer

【 Windows 】

[Supported OS]

Windos® 10
Windows® 8.1 / Windows® 8
Windows® 7
Windows Vista®*1 SP2
*1 Starter edition is not supported.
* Windows XP® is not supported.

[Other system requirements]

- Hard disk space: 200MB or more
- RAM: 512MB or more

* Please close all other application software before updating the system software .

【 Mac OS 】

[Supported OS]

Mac OS X v.10.7 – 10.11

[Other system requirements]

- CPU: Intel processor

* Core Solo and Core Duo processors are no longer supported.

- Hard disk space: 200MB or more
- RAM: 512MB or more

* Please close all other application software before updating the system software .

Other items

Power source for the camera

“HXR-NX3”
- AC-L100C(supplied)
- AC-VL1(optional) / DK-415(optional)

“HXR-NX3/1”
- AC-L100C(optional)
- AC-VL1(supplied) / DK-415(supplied)

Note: The update can be performed only when using AC adaptor. Battery cannot use for this update.

USB cable(optional) Type A Male to Mini-B Male Cable

“HXR-NX3” and “HXR-NX3/1” System software update

Windows

For Windows

Updating the system software (“HXR-NX3” and “HXR-NX3/1”)

Windows

- When performing the system software update, please use the supplied AC adaptor. update doesn’t work in case using battery.

-Do not remove the AC adaptor during the update; otherwise, the camera may become inoperable due to the sudden power shutdown.

-Remove the memory card / memory recording unit from the camera beforehand.

1. Download the update file

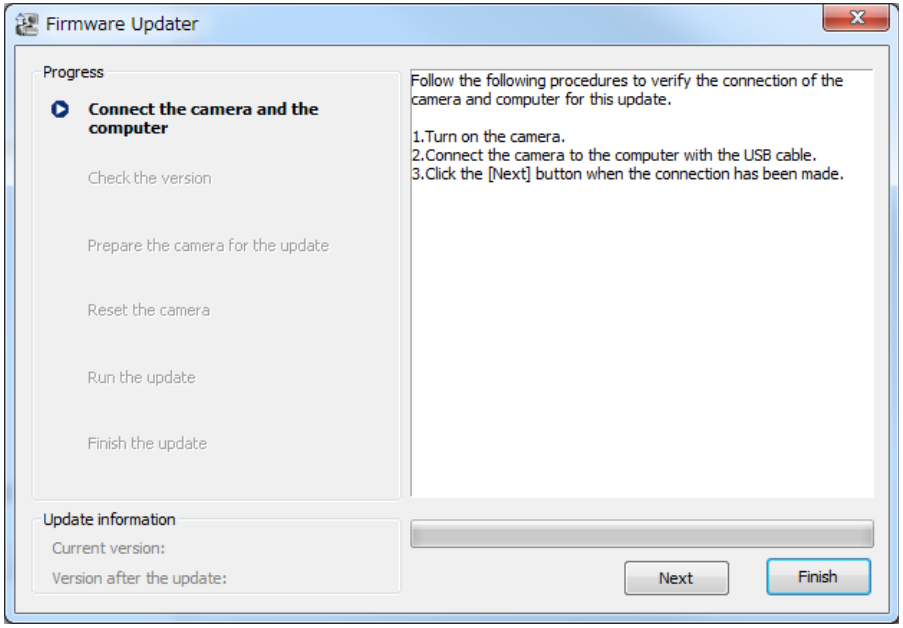
Click the below file to begin download.
Please save the downloaded file onto the Desktop of your computer (recommended).

Update_HXRNX3V200.exe
【 File size : 54.9 MB (57,581,632 bytes)】

For Windows 8 / 8.1 / 10 users;
Under the initial settings of Internet Explorer, the update file will be saved in the [Downloads] folder. Click the [Desktop] tile from the Start screen and find the downloaded file in the [Downloads] folder by using Explorer.

2. Start up Firmware Updater

- Close all currently running programs on your computer.
- Double-click downloaded file to start up Firmware Updater



3. Connect the camera to the computer

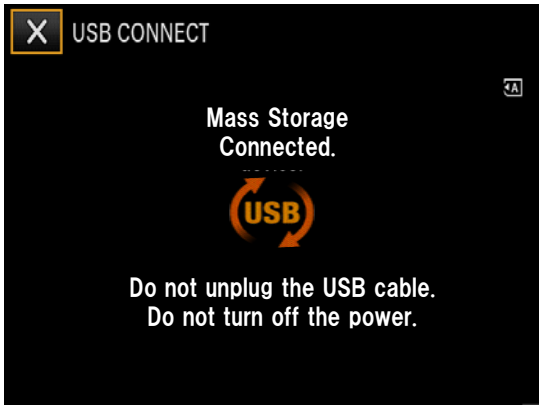
1. Camera power on by AC adapter.

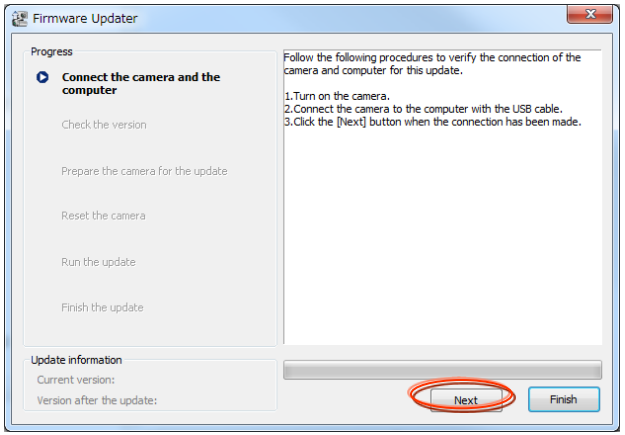
   Note: Never power off until finish the upgrading.

2. Connect the camera to the computer with the USB cable.
3. Select on the camera screen.
4. After confirm “Mass Storage Connected” is displayed on the camera screen, click [Next] on Firmware Updater.

※If the USB CONNECT screen dose not appear, please try the following methods.

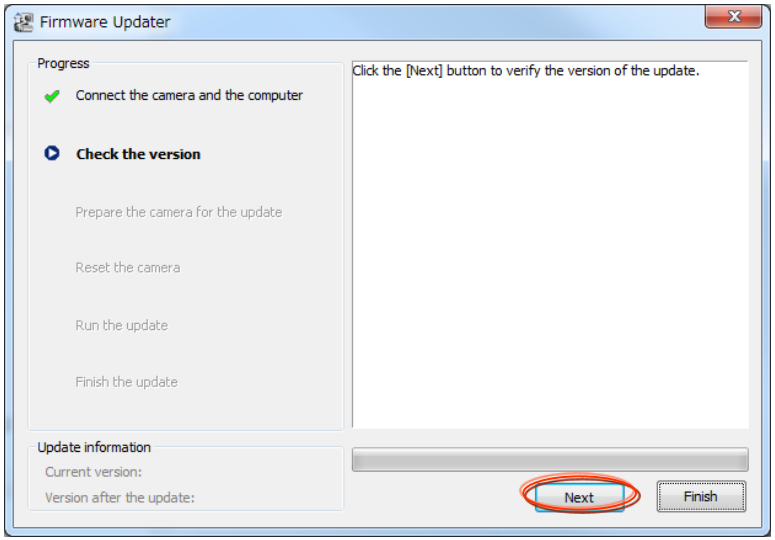
* Disconnect the USB cable from the camera, then reconnect the USB cable.
* If there are another USB terminal with the computer, reconnect the USB cable to another USB terminal.

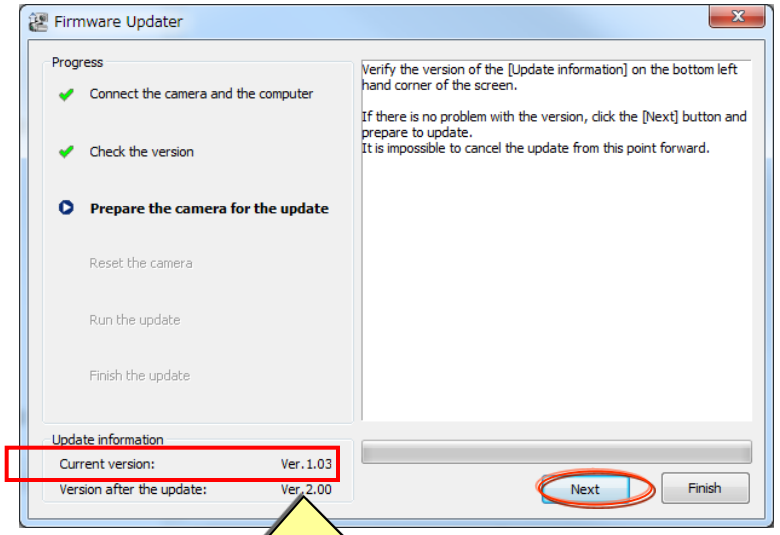




4. Check if the update is required

1. Click [Next] to check version.
2. After confirming the current version on the screen, click [Next].





Current version Ver.1.00/1.01/1.02/1.03
is a target version.

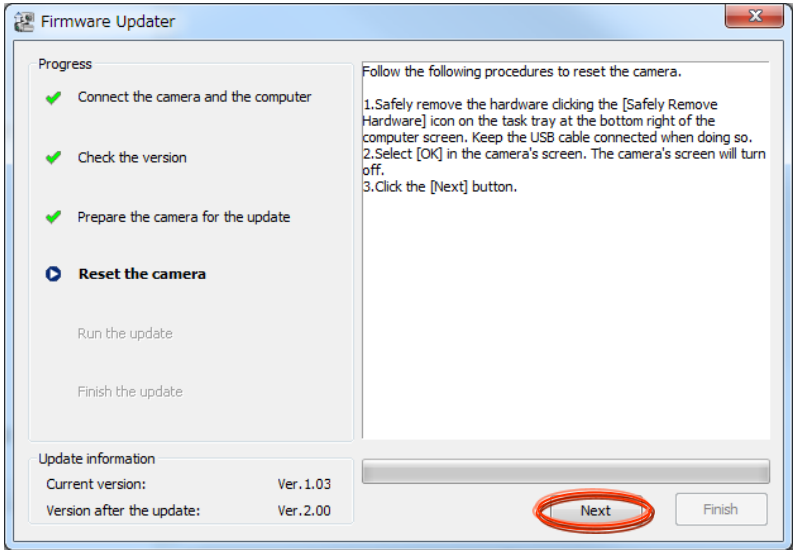
5. Reset the camera

1. Click on the task tray at the lower right corner of the computer screen to stop the USB connection.

Note: Please keep the USB cable connected even after stopping the USB connection on the computer with the above operation.
In case of Windows7, icon doesn't appear. please go to next step.

2. Touch "OK" on LCD to reset camera body, after then Click "NEXT"

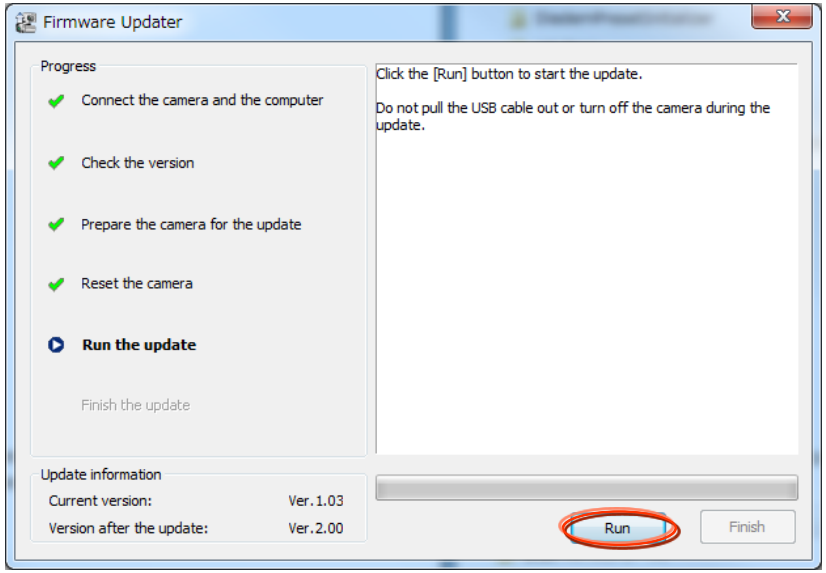
Note: Don't push "RESET" button on the camera, please proceed to the next step.

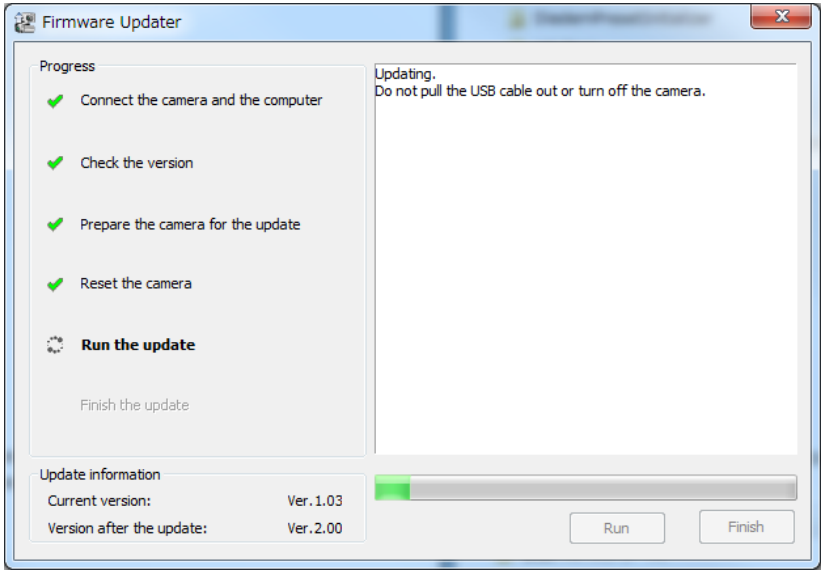


6. Start the update

1. After resetting, reconnection of the camera is verified, and the “Run the update” screen appears.
2. Click [Run] to start the update.
   The progress bar appears while updating (approximately 5 minutes).

Note: Never turn off the camera nor disconnect the USB cable while upgrading.

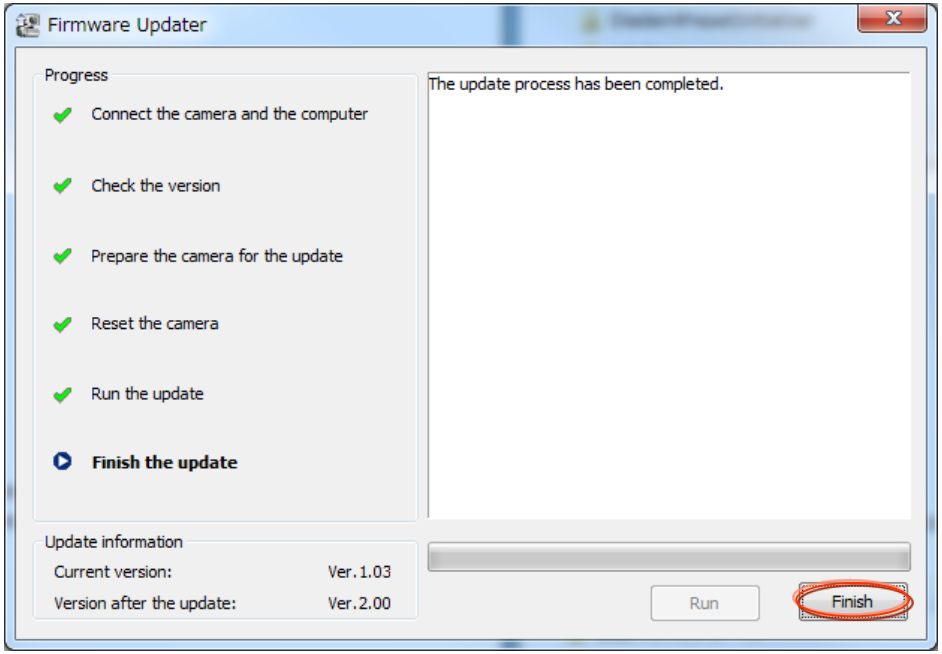




7. Complete the update

1. When the update is completed, the “Finish the update” screen appears.
   Click [Finish] and disconnect the USB cable.

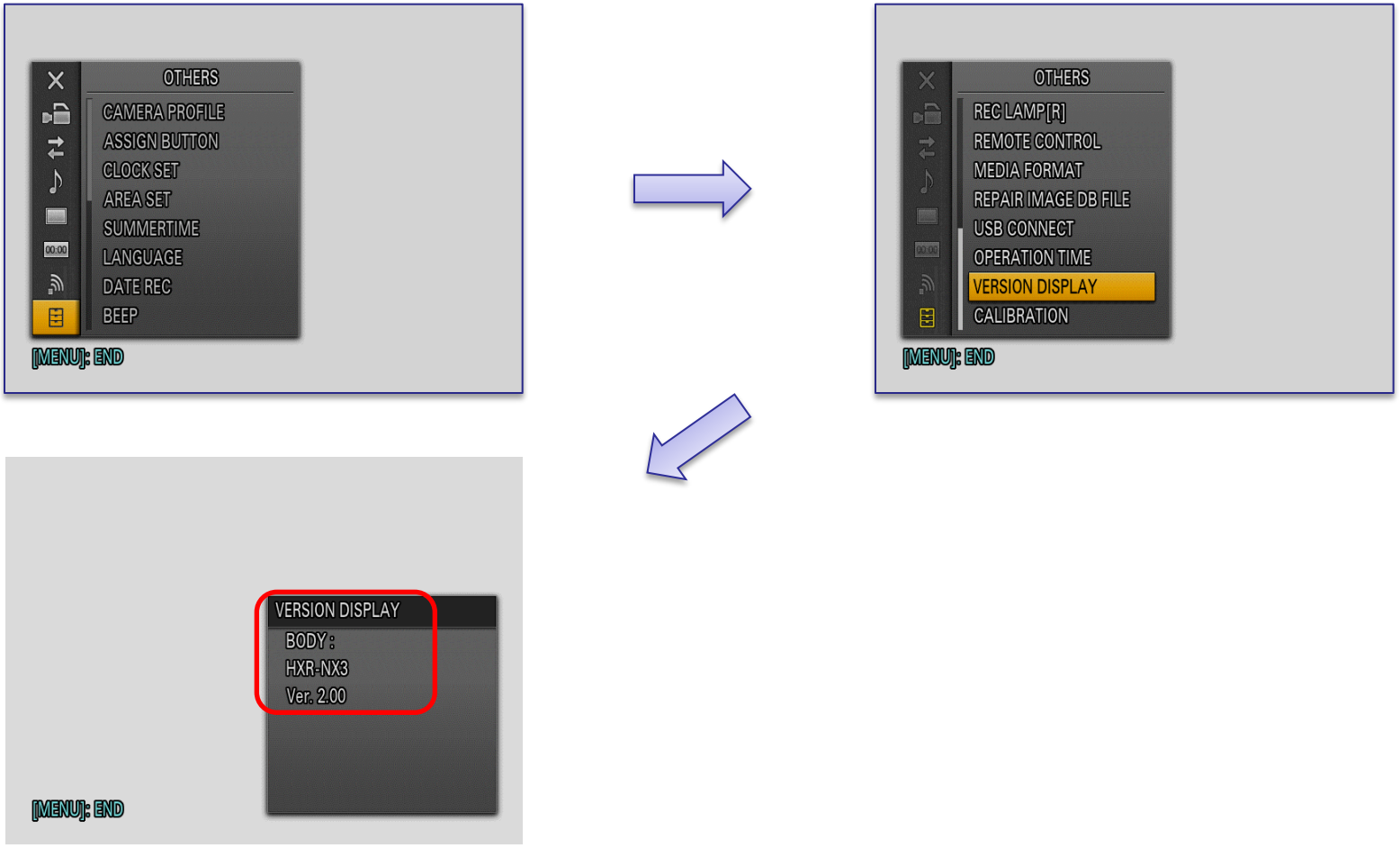
Note: After finished the update, turn off the camera, remove the AC adaptor, and then turn on the camera again.



8. Check the system software version

Follow the instruction below to confirm the system software version is Ver.2.00.

Select [Menu] → [OTHERS] → [VERSION DISPLAY] on the camera.
The system software version is displayed.



“HXR-NX3” and “HXR-NX3/1”
System software update

Mac

For Mac OS

Updating the system software (“HXR-NX3” and “HXR-NX3/1”)

Mac OS

- When performing the system software update, please use the supplied AC adaptor. update doesn’t work in case using battery.

-Do not remove the AC adaptor during the update; otherwise, the camera may become inoperable due to the sudden power shutdown.

-Remove the memory card / memory recording unit from the camera beforehand.

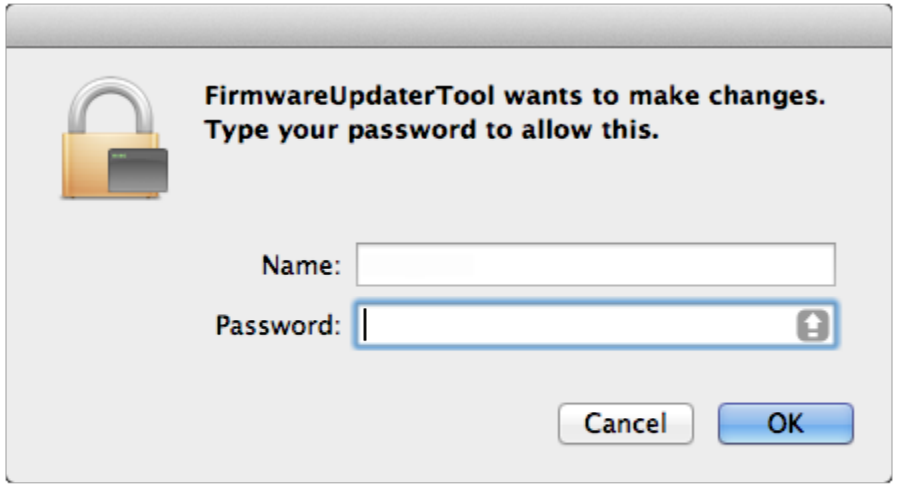
1. Download the update file

Click the below file to begin download.
Please save the downloaded file onto the Desktop of your computer (recommended).

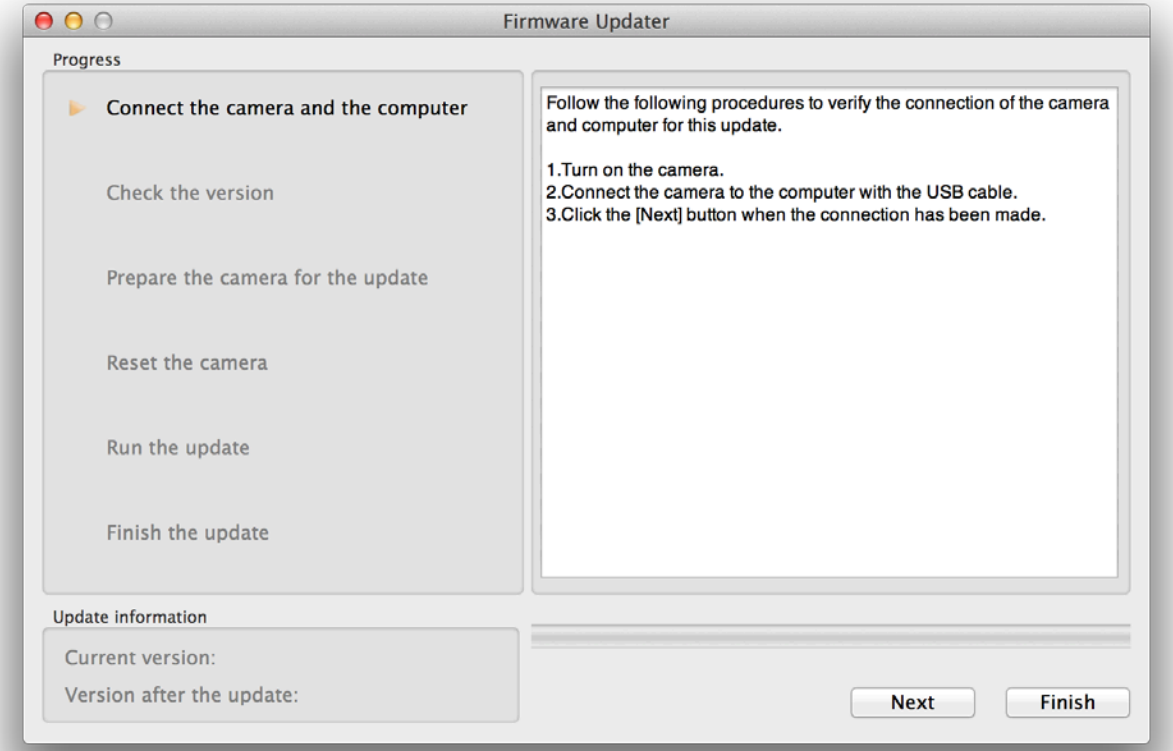
Update_HXRNX3V200.dmg
[File size ： 62.4MB (65,509,015 bytes)]

2. Start up Firmware Updater

1. Double-click the downloaded file [Update_NXCAMNX3V200.dmg].
   Do not connect the camera yet at this point.
2. [Update_NXCAMNX3V200] icon appears on the Desktop.
3. Double-click the [FirmwareUpdater] icon.
4. To load a kernel extension, the message prompts you to allow the application to make changes. Type the password for the administrative account.



5. Firmware Updater starts up.



3. Connect the camera to the computer

Remove the memory card from the camera beforehand.

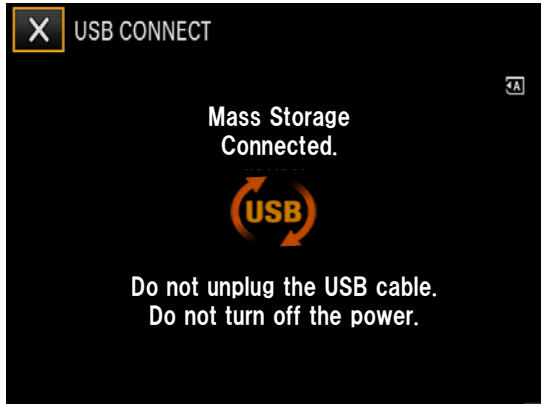
1. Camera power on by AC adapter.

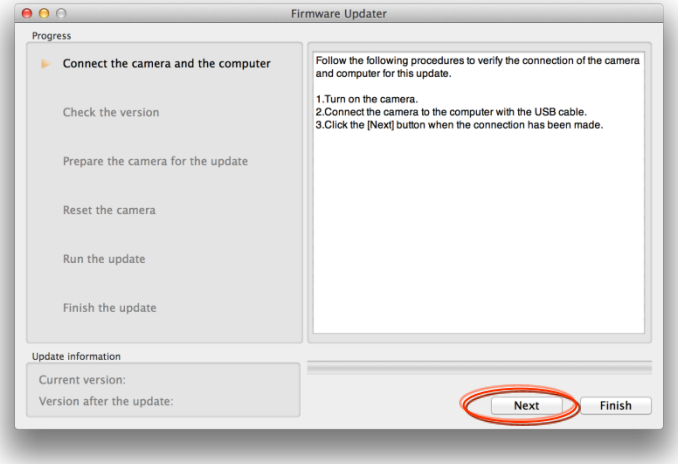
> Note: Never power off until finish the upgrading.

2. Connect the camera to the computer with the USB cable.
3. Select on the camera screen.
4. After confirm “Mass storage Connected” is displayed on the camera screen, click [Next] on Firmware Updater.

※If the USB CONNECT screen dose not appear, please try the following methods.

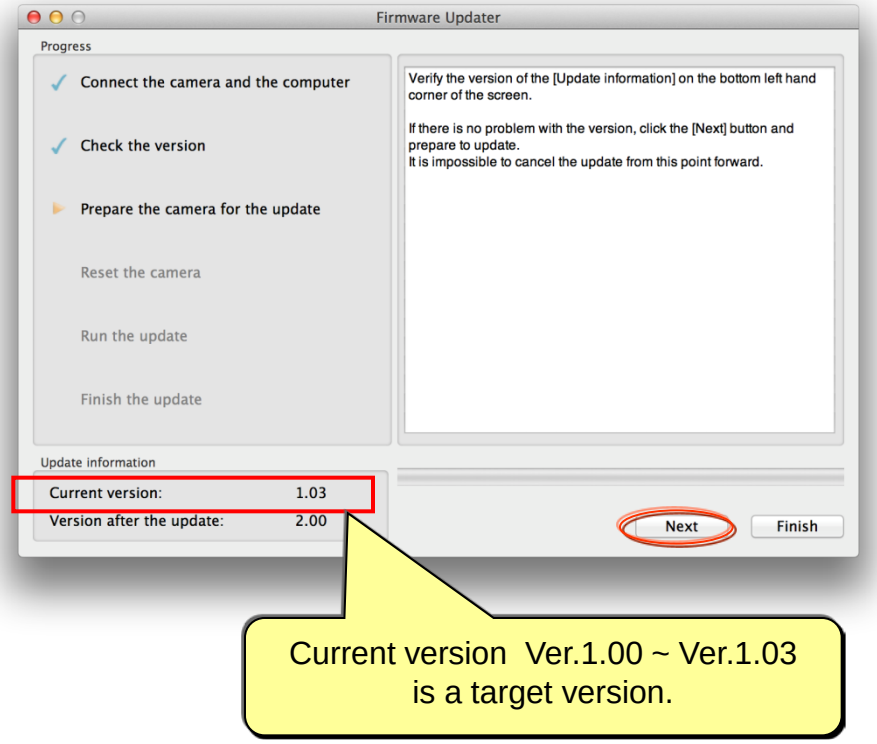
* Disconnect the USB cable from the camera, then reconnect the USB cable.
* If there are another USB terminal with the computer, reconnect the USB cable to another USB terminal.





4. Check if the update is required

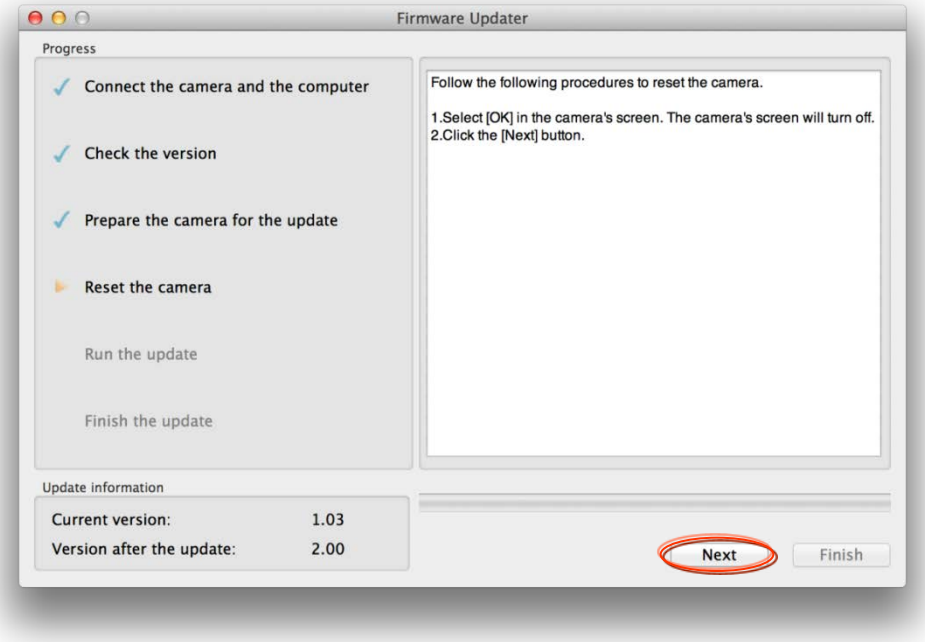
1. Click [Next] to check version.
2. After confirming the current version on the screen, click [Next].



5. Reset the camera

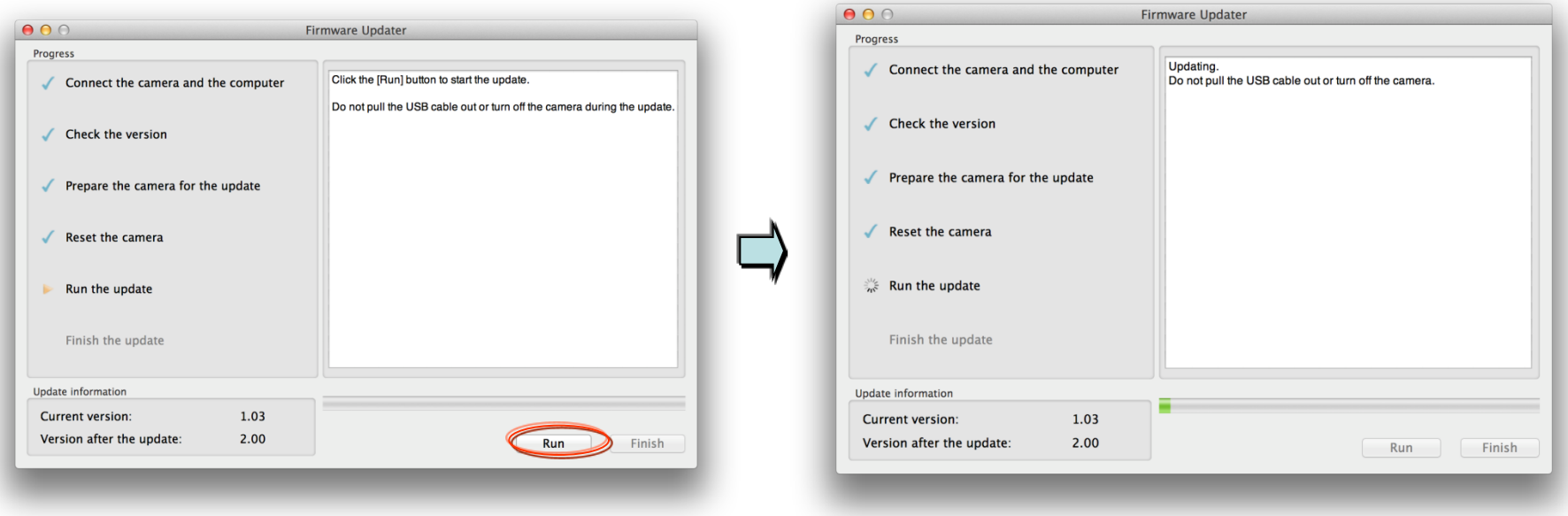
1. Press “OK” on the screen of camera.
2. Click “Next” on Firmware Updater.

Note: Don’t press “RESET” button on the camera.



6. Start the update

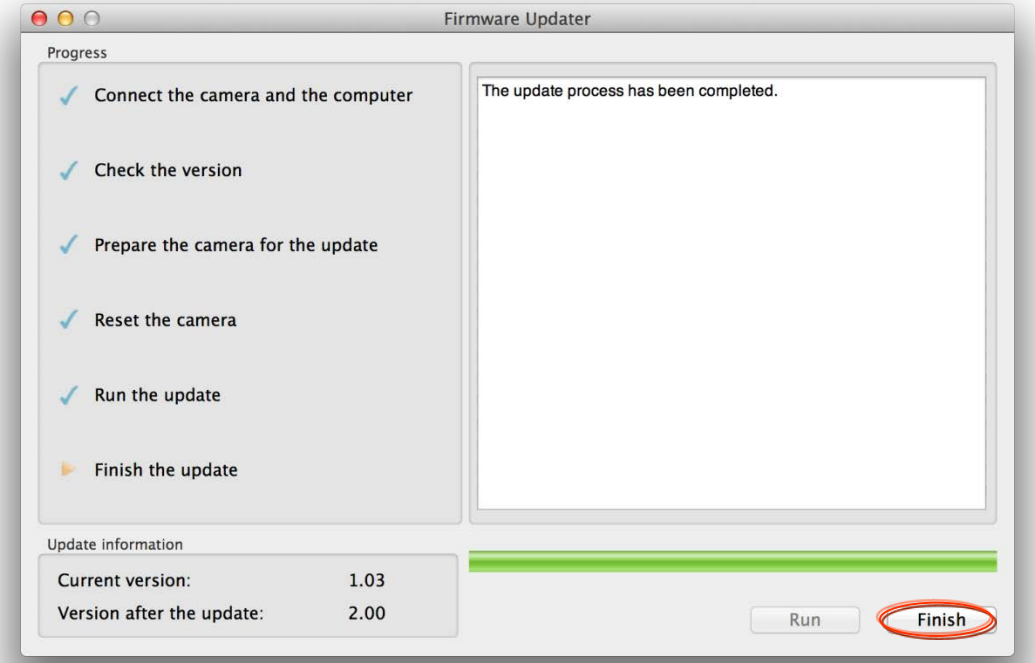
1. After resetting, reconnection of the camera is verified, and “Run the update” screen appears.
2. Click [Run] to start the update.
   The progress bar appears while updating (approximately 5 minutes).



Note: Never turn off the camera nor disconnect the USB cable while updating.

7. Complete the update

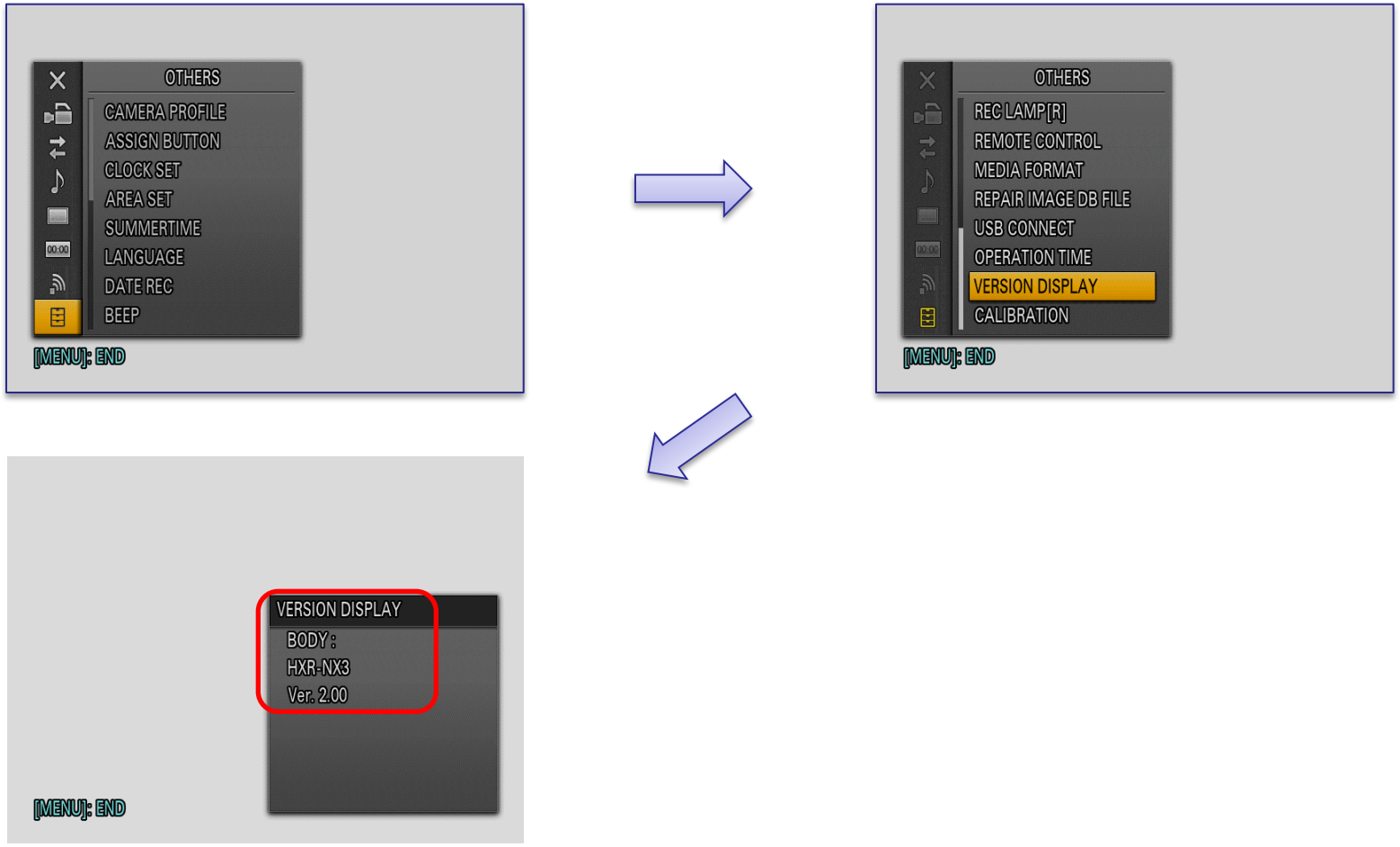
1. When the update is completed, “Finish the update” screen appears. Click [Finish].



2. Disconnect the USB cable.

Note: After finished the update, turn off the camera, and then turn on the camera again.

8. Check the System software version

Follow the instruction below to confirm the system software version is Ver.2.00.

Select [Menu] → [OTHERS] → [VERSION DISPLAY] on the camera.
The system software version is displayed.